

OUR PRINCIPLES

Customer satisfaction, workers health and safety protection, and respect of Civil Society (environment and professional ethics) are our goals

Sustainable Quality is the way to reach our targets

Management of Quality, Health and Safety are effective if all the organization pursues the same purpose and direction

Quality costs less than non-Quality

Total Quality and management of Health and Safety are achieved only with the involvement of all

Objectives are achieved by identifying and effectively managing the processes and their interactions

Continuous performance improvement is our guiding principle

The improvement is achieved with small, continuous actions

Effective decisions are based on data and information analysis